

## SECTION 10

### CONCLUSION

A quarter century since enactment, CRA-regulated entities still lead the market in the provision of mortgage capital to lower-income people and communities, especially lower-income minorities. Detailed multivariate analysis confirms that CRA-regulated lenders originate a higher proportion of loans to lower-income people and communities than they would if CRA did not exist. Moreover, lower-income neighborhoods targeted by CRA appear to have more rapid price increases and higher property sales rates than other neighborhoods, a finding consistent with the proposition that CRA has expanded the provision of mortgage capital to these neighborhoods.

At the same time, this report documents that the impact of CRA on mortgage lending has waned in recent years, as dramatic changes in the banking and broader financial services industries have weakened the link between mortgage lending and smaller branch-based deposit gathering organizations on which CRA was based. By tapping into national and international capital markets and utilizing high speed communication and computer technology, larger banking organizations and their mortgage company affiliates have come to dominate mortgage lending. As recently as 1993, only 14 lenders made more than 25,000 home purchase loans, accounting for only 23 percent of all home purchase lending. By 2000, the 25 lending organizations making more than 25,000 loans accounted for 52 percent of all home purchase loans made that year. Several major mergers announced in 2001 suggest that the trend toward consolidation among the largest lenders continues.

The recent surge in lending to lower-income families and communities has also worked to alter the significance of CRA for lower-income lending. From 1993 to 2000, government-backed, subprime, and manufactured home lending accounted for some 63 percent of the growth of mortgage lending to lower-income households living in lower-income communities, but many organizations specializing in these types of loans are not subject to detailed CRA regulatory reviews. In combination, the rise of bank-owned mortgage companies and growth of new types of loans and new types of lenders has reduced CRA's regulatory reach. From 1993 to 2000, the number of home purchase loans made by CRA-regulated institutions in their assessment areas as a share of all home purchase loans fell from 36.1 percent to 29.5 percent.

In combination, the changing industry structure, along with the fact that CRA expanded the capacity of all industry players to better serve lower-income borrowers, has diminished the extent that CRA-regulated organizations now lead the market. Econometric analysis suggests that on average over the period 1993 to 2000, CRA may have increased the share of loans going to CRA-eligible borrowers by 2.1 percentage points (or from 30.3 to 32.4 percent). Estimates for individual years suggest, however, that the CRA impact has declined from 3.7 percentage points in 1993 to 1.6 percentage points in 2000.

CRA's impact on mortgage lending also varies from one community to the next. As a result of variations in banking industry structure, the assessment area share of home purchase loans varies from under 10 percent to more than 70 percent in the 301 metropolitan areas examined. In each of four metropolitan areas examined in detail, the assessment area share of home purchase lending is lowest in neighborhoods with greatest minority and/or lower-income households.

CRA's impact also appears to be less significant in non-metro and rural markets as well, in part because less-regulated small banks dominate in these areas and community advocacy networks

are relatively weak. Even so, CRA could become a more important factor in non-metro lending in the future, as larger CRA-regulated organizations move aggressively into non-metro counties.

In addition to these broad quantitative findings, the report also presents qualitative insights gained through a series of discussion groups and in-depth interviews with federal regulators, banking and mortgage industry executives, community leaders and housing and financial policy experts. Clearly CRA has influenced the activities of bankers, mortgage lenders and community based advocacy organizations in important, but admittedly in difficult to quantify ways. For example, interviews with industry experts indicate that while CRA generally is not a driver of the business plans of regulated lenders, it is clearly a factor that influences the plans of most lenders at the margin. Moreover, as the lower-income mortgage market has become demonstrably mainstream and more competitive over the past decade, many lenders now deploy products targeted to the CRA-eligible market as part of their standard business practice.

The changing industry structure also has important implications for community based advocacy. The growing complexity of new mortgage products makes it increasingly difficult for advocacy groups to assess lending patterns in the communities they serve. Moreover, many local community groups are finding it increasingly difficult to forge productive partnerships with the newly dominant national mortgage and banking giants. Indeed, as mortgage lenders perfect new products and new methods to reach traditionally underserved markets, their need to enter into mortgage lending agreements with community-based advocacy organizations is reduced.

As a result, many smaller community groups are forging new coalitions that have the sophistication to assess the characteristics of new mortgage products and the capacity to work with large scale banking organizations. Other groups seek to expand their advocacy beyond mortgage lending, and instead focus on broader issues relating to expanding access to financial services in general. In any event, like lending institutions themselves, community groups are adjusting their activities in response to the evolving financial services sector.

Together, the quantitative and qualitative analyses demonstrate that in many important ways, CRA has not kept pace with the changing world of mortgage banking and community advocacy. This report suggests that CRA legislative and/or regulatory modernization could follow one or both of two potential reform directions. Reform could build on CRA's traditional mortgage lending focus by extending assessment areas to cover a larger share of the lending of CRA-regulated entities, and by extending CRA to include newly emerging non-bank financial services organizations that are increasingly important in lower-income communities. Alternatively, federal officials could build on CRA's traditional branch banking focus and reposition CRA to give greater emphasis to the provision of financial services to lower-income borrowers.

Of course these two pathways to reform are not mutually exclusive, and other suggested reforms merit consideration. Indeed, Federal Regulators now are doing just that as they review the many comments generated in response to their recent Advanced Notice of Proposed Rule Making on CRA Regulations. It remains to be seen whether reform will come through this rule-making process, or whether Congress will fashion a CRA Modernization Act to complement the recent Gramm-Leach-Bliley Financial Services Modernization Act. What is certain is that now is the right time for all interested parties to consider how best to enable CRA to keep pace with the evolving financial services sector so CRA will continue to benefit to lower-income people and communities in the years ahead.

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## APPENDIX 1

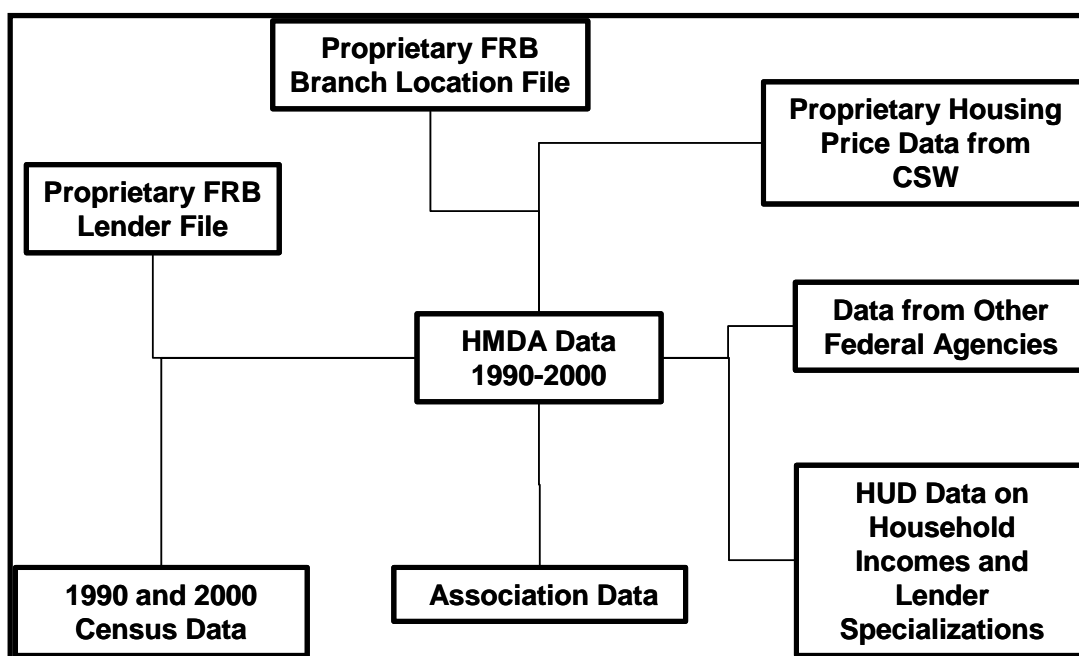
### METHODOLOGY

The empirical work reported here extends previous Joint Center research done in cooperation with the U.S. Department of Treasury and The Brookings Institution (Belsky *et al.*, 2001). The research utilizes the Joint Center Enhanced HMDA Database that combines loan-level data on borrower characteristics, with information about the ownership structure of the organization that originated the loan, and the characteristics of the census tract and the metropolitan area where the property is located.

Building on these empirical analyses and drawing on the in-depth interviews and focus group discussions, the report examines the differing roles played by community groups in meeting the credit needs of the communities they serve, as well as the ways that bankers and mortgage lenders are adjusting their operations to meet their CRA obligations. It also presents information on the diversity of CRA's impact within and across metropolitan area markets, as well as the impact of CRA in non-metropolitan America.

#### A. Quantitative Analysis: The Joint Center Enhanced HMDA Database

The data foundation for the analyses in this report is a coordinated set of information merged from eight important data sources. It expands core loan and loan application information directly available through HMDA to provide a more detailed characterization of applicants, borrowers, lenders, and property locations. The component data sources of the Joint Center's Enhanced HMDA Database are described below.



**Home Mortgage Disclosure Act Data:** The core data used to complete the statistical tests and to support important parts of the analysis elsewhere in the report is information submitted by

financial institutions under the Home Mortgage Disclosure Act (HMDA) of 1977. As currently amended, the financial institutions subject to the HMDA requirements include: depository institutions and their affiliates, savings and loan corporations, credit unions, and non-depository mortgage lenders. The HMDA reports include information about loan applicant race and income, and about the geographic location of the property included in the application.

**Federal Reserve Board Lender and Branch Location Files:** The Federal Reserve Board (FRB) maintains two research databases that are also critical elements of the foundation database for this research. The FRB lender file contains information that facilitates aggregation of individual HMDA reporters into commonly-owned or -controlled institutions that can be analyzed as integrated units. The FRB branch location data are the source of assessment area definitions used in the analyses presented here. As a reasonable approximation to true assessment areas, this report assumes that if a lending entity subject to CRA has a branch office in a particular county, then that county is part of that entity's assessment area. Loans made in counties where the lending entity does not have a branch office are assumed to have been originated outside of that entity's assessment area.

**Other Sources:** Other information on metropolitan area and neighborhood characteristics was linked to the HMDA loan-level data to assess the way economic, demographic, and housing market trends influence lending. These include:

**HUD Data:** This report uses data developed by the U.S. Department of Housing and Urban Development to classify loans based on both the income of the loan applicant and the income of the census tract where the property is located, relative to the overall median income for the Metropolitan Statistical Area (MSA). In addition, HUD prepares an annual listing of particular HMDA reporters that specialize in subprime or manufactured home lending. The HUD lender specializations were also appended to the core HMDA records in the database.

**Census Data:** The report also utilizes data from the 1990 Census (such as the age of the housing stock) as control variables, and combined 1990 and 2000 Census data on census tract population to produce growth indicators for each of the 45,000 census tracts included in the analyses.

**Proprietary Housing Price Data:** Case Shiller Weiss, Inc. (CSW) maintains house price indices for small areas within major metropolitan areas. CSW provided tract-level house price changes for Los Angeles, Chicago, and Boston, which were linked to the HMDA records to analyze whether or not CRA has affected the rate of change of house prices in these areas.

**Other Data:** Rounding out the database, the report uses data from the U.S. Bureau of Labor Statistics to measure metropolitan area unemployment rates. Data from the National Community Reinvestment Coalition (NCRC) on existing CRA agreements between community groups and lenders was also linked to the database, as were the National Association of Home Builder's (NAHB) estimates of the share of homes in an MSA that are affordable to a median income household. These estimates were used to measure spatial variation in housing affordability.

## **B. A Note on HMDA Data Quality**

This report relies heavily on HMDA data to illustrate mortgage lending trends. HMDA data have been collected since 1977, but because they were not reported at the loan-level by non-depository lenders until 1993, the discussion focuses on the 1993-2000 period. Even over this period, however, HMDA data have a number of limitations. Perhaps most critical is the fact that HMDA's coverage of the mortgage market changed over the 1993-2000 period. One source of

this differential coverage is the fact that although non-depository lenders were first required to report in 1993, some subset either did not do so, or did so haphazardly for several years. Consequently, HMDA data are likely to overstate somewhat actual lending growth for the 1993 to 2000 period.

Potentially more serious is the fact that the change in reporting requirements may differ by lender type, based on the specialization of each type of lender. Therefore, some of the growth in lending to lower-income households relative to that for higher-income households could simply reflect differential reporting if lenders specializing in lower-income lending increased the reliability of their reporting over the period.

Finally, regulations governing collection of HMDA data have not kept pace with the changing structure of the industry or the characteristics of new mortgage products. In particular, HMDA does not collect any information on loan pricing and loan characteristics needed to assess the implications of the rapid growth of alternative mortgage products.

Counterbalancing these limitations is the fact that HMDA is a large and fairly rich microlevel data source at the individual loan application level. No other data source affords the opportunity to analyze lending patterns and trends by borrower income, race/ethnicity or gender in such detail. Further, HMDA loans are geo-coded to census tracts, allowing a rich exploration of the impact of CRA on lending in lower-income, minority, or other historically underserved market areas. These strengths and limitations also suggest the importance of disaggregating the results by lender and borrower characteristics in an effort to control for reporting differentials across the various mortgage industry segments. As part of a careful research design, HMDA data can support a rich, and ultimately very insightful, empirical assessment of the trends in mortgage lending.

### **C. Qualitative Research**

**Discussion Groups:** Between February and April 2000, the Joint Center for Housing Studies held eleven discussion groups with over 100 experts in four cities, three each in Atlanta, New York, San Francisco, and two in New York (Belsky *et al.*, 2001). Each of the discussion groups was made up of people in a particular type of CRA-relevant occupation: financial institution officers, banking regulators, community advocates, or housing researchers. The financial institution representatives, in the main, were community reinvestment officers from larger banks subject to regulation under CRA. Smaller financial institutions were not well represented in these sessions but participants did discuss the views of how CRA influenced small and large financial institutions. The community advocates were representatives of organizations that lobby and use political pressure to improve access to capital for borrowers from lower-income communities or organizations directly engaged in housing and community development. Regulators were officers of one of the four agencies of the federal government charged with enforcing the CRA. Housing experts included academics well versed in mortgage lending and housing markets.

**In-Depth Interviews:** In addition to the discussion groups, the Joint Center also conducted in-depth interviews with more than 100 individuals in the Baltimore, Birmingham, Chicago and Los Angeles metropolitan areas, as well as in rural Colorado. These interviews examined CRA in the context of the changing organization of the mortgage industry, the growth of new affordable lending tools, and the resulting changes in the provision of credit to lower-income people and communities. In this regard, the interviews looked beyond the direct effect of CRA on the lending activities of CRA-regulated institutions, to explore potential indirect effects of CRA on the broader mortgage industry that may result from the diffusion of CRA best practices.

The five areas where interviews took place are reflective of the diversity of the urban and rural landscape in America, as well as the diversity of CRA activities and the mortgage finance industry. At the same time, because of the unique features of the five areas, each was selected in order to highlight the impact of CRA on lower-income lending patterns in a specific type of market.

**Baltimore:** Baltimore is representative of many larger, older, industrial cities of the Northeast and Midwest that have been plagued by a weak economy, slow growth of population and jobs, and serious neighborhood blight. Interviews in Baltimore focused on the interplay between CRA lending and the emerging subprime market in meeting the credit needs of lower-income people and communities. A recent HUD report documented the unusually high incidence of foreclosures in Baltimore's rapidly growing subprime market, a trend that has galvanized sentiment to address potentially abusive practices in this segment of the industry.

**Birmingham:** Birmingham is notable for being the headquarters' city for several large regional banks that operate in the South. In recent years, these banks have been challenged by the expansion of lending by independent mortgage companies that fall outside of CRA's regulatory reach. Despite these changes, or perhaps because of the competitive challenge offered by the new entrants, Birmingham lenders have increased their focus on lending to lower-income borrowers. Detailed interviews examined how Birmingham has maintained a strong regional banking presence while other metropolitan areas have lost their regional banks to mergers and acquisitions led by out of region institutions.

**Chicago:** Building on decades of activism, Chicago's network of strong community-based organizations has been able to negotiate and largely to maintain sweeping CRA agreements with Chicago banking institutions. Interviews in Chicago focused on how the CRA agreements evolved, how they are being monitored, and how they have influenced relationships among lenders, regulators, and community groups.

**Los Angeles:** With major national depositories, mortgage companies, affiliates of other large bank holding companies, and major independent mortgage companies, all competing head-to-head in a large market, Los Angeles was a good place to explore in-depth the relationship between lower-income lending and the changing structure of the mortgage industry. Typical of many growth markets, independent mortgage companies continue to hold a significant share of the market compared with the national average, but so do in area depositories. At the same time, affordability problems make lending to lower-income families a challenge to all lenders in the marketplace.

**Rural Colorado:** Representative of the diversity of non-metropolitan America, rural Colorado's counties range from depressed agricultural areas, to more prosperous ranching, recreation, and retirement areas. Many rural areas suffer from limited access to financial services, while rural borrowers often face higher rates and less favorable terms than their urban counterparts. In addition to examining how CRA operates in a rural context, Colorado also helps to illustrate how national-level trends in mortgage lending and banking are playing out in diverse rural areas.

**Identifying Individuals to Interview:** The approach used to select interview candidates was designed to reach a knowledgeable set of individuals reflective of the diverse range of participants in mortgage lending and community development and advocacy. During an initial visit to each of the five areas targeted for in-depth review, Joint Center researchers identified key trends in mortgage lending and met with a series of key informants in each area to develop a

diverse list of those banking and mortgage lending industry officials, community leaders, and government officials with greatest knowledge about CRA issues in their area. This process was supplemented with discussions with key contacts, including focus groups participants, in an effort to ensure that the list of potential study participants represented the diversity of organizations and individuals involved in CRA-related issues in each market area included in this study.

Based on this initial process, a team of Joint Center researchers examined published and internet resources to gain a better understanding of each potential participant, the organization that they represented, and their role in CRA-related matters. Special tabulations of HMDA data were used to ensure that mortgage industry officials represented a diverse mix of representatives of both large national- and regional-scale lenders, as well as representatives of smaller institutions. In addition, Joint Center staff reviewed 100 CRA examinations for all lenders interviewed, and many other lenders in each market, to better understand the interview candidates. This included a review of the characteristics of the organization, its record in community lending, investment and provision of banking services, and their efforts to partner with community-based organizations. For smaller banks, interviewees were typically the CEO or President. For larger organizations, interviews were typically conducted with the person or persons responsible for CRA compliance activities.

Similarly, community advocates interviewed for this study ranged from large multi-service organizations and grassroots advocacy organizations, to smaller Community Development Corporations. Interviews typically consisted of meeting with the Executive Director of these organizations, often with other senior staff most knowledgeable about CRA-related matters.

In all, over 100 interviews were conducted from June through September 2001. Responses documented are consensus views unless otherwise noted and represent an effort to distill reactions and opinions on a range of issues related to the past, present and future of CRA, compliance activities, community reinvestment more broadly, mortgage lending, and banking in general. To encourage a more frank discussion of the issues, each participant was informed that their comments would be 'on background', and that no specific comment would be attributed to any particular respondent. At the same time, much of the information discussed also was present in the public domain through newspaper accounts and other publicly available sources. Only in cases where public sources of information are widely available does the report discuss the activities of specific organizations.

**Advisory Committee:** Finally, the analysis presented in this report benefited from an Advisory Committee established by the Joint Center for Housing Studies (membership detailed in appendix 2). The Committee included senior officials from bank regulatory agencies, as well as nationally recognized experts drawn from the housing and mortgage finance industries, and national and local non-profit community development and advocacy organizations. The Committee met three times during the course of the study, including an initial meeting to discuss project scope and methodology, and a second time to discuss preliminary findings from the group discussions and to review the selection of the metropolitan and rural areas for in-depth interviews. At its third and final meeting, the Advisory Committee reviewed and commented on a draft of the final report. In addition, numerous Advisory Committee members submitted detailed written comments.

## APPENDIX 2

### ADVISORY COMMITTEE MEMBERS

Malcolm Bush  
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